



Specialist Insurance Global Confidence

CORPORATE BROCHURE



Independent Thinking. Specialist Marine Underwriters.

Our Story

Pronounced “AY-sis,” ACIS Insurance Services* is a trading name of ACIS Underwriting Agencies Ltd. which takes its name from Acis, the figure from Greek mythology who symbolises resilience, loyalty and enduring strength. These qualities continue to define our business today – building trusted partnerships, navigating complexity with confidence, and standing alongside our brokers and clients for the long term.

For over two decades, ACIS has built its reputation on deep industry expertise, personal service and long-term relationships.

As a privately owned underwriting agency and Lloyd’s Coverholder, we remain independent in our thinking and focused on what matters mostly – providing brokers and their clients with responsive underwriting, technical knowledge and dependable insurance solutions for the global shipping and transport industries.

Our independence allows us to make decisions quickly, build lasting partnerships and remain committed to the values that have shaped our business since its inception: integrity, expertise and exceptional service.

ACIS focuses exclusively in **marine and transport-related insurance**. We work closely with insurance brokers globally to provide tailored underwriting solutions backed by leading A Rated Lloyd’s and Company Market insurers.

From our London headquarters, we support clients whose businesses operate across international trade and logistics, offering tailored insurance products designed to meet the complex risks associated with moving goods around the world.

The ACIS team takes pride in delivering a level of personal attention that is increasingly rare within today’s insurance market. Decisions are made by experienced underwriters who understand both the technical aspects of risk and the commercial realities faced by our broker partners.



Our Areas of Expertise

Our specialist underwriting solutions include the following verticals:



Cargo Insurance

ACIS Cargo Online Facility

Annual Cargo Insurance

Facultative and Single Voyage Cargo Insurance

Project and Heavy Lift Cargo

Stock Throughput

Delay in Start Up



Marine Cargo Liability

Freight Forwarders & NVOCCs

Multimodal Transport Operators

Warehouse Operators

Port and Terminal Operators

Stevedores



Marine Liability/ Trades

Ship Repairers

Marina Operators

Boat Dealerships

Chandlers

Vessel Maintenance Contractors

STS / Bunkering services



Marine Professional Indemnity

Ship Agents

Ship Brokers and Bunker Brokers

Marine Surveyors

Marine Consultants

Ship Managers / Yacht Managers

Naval Architects

Trade Associations/ Registries



Cargo Carrying & Handling Equipment Insurance

Containers

Reefers

Tank and Cryogenic Containers
including Helium Containers

Flat Racks, Trailers

Cranes, Forklifts

Cargo Handling Equipment



Crew Personal Accident

Accidental injury cover for professional
seafarers



Expert Knowledge. Global Perspective.

International trade depends upon confidence, and confidence depends upon effective risk management.

Our underwriters understand the complexities of global cargo movements, marine liabilities and transport operations. Whether supporting freight forwarders, logistics providers, shipping professionals or cargo owners, we provide practical underwriting solutions backed by extensive market knowledge.

Our clients operate worldwide, and our products are designed to support businesses wherever their operations take them - always in accordance with regulatory parameters.



Our products are designed to **support businesses wherever their operations take them**

A platform that combines **efficiency with the personal support**

Technology Supporting Service

Innovation has always been an important part of our business.

The ACIS Cargo Online Facility enables approved clients to quote, bind and issue cargo insurance certificates around the clock. With immediate document production, online claims notification and account management functionality, the platform combines efficiency with the personal support of our experienced underwriting team whenever technical advice is required. Cargo forms such a core part of our portfolio that we have a website dedicated to the class at www.aciscargo.com



Why Choose ACIS?



Independent Decision Making

As an independent, privately owned business, we provide direct access to experienced decision-makers who understand your business and value long-term relationships.



Responsive Service

We understand the importance of timely underwriting decisions. Our experienced team works closely with brokers to provide practical, commercially focused solutions delivered with speed and professionalism.



Specialist Marine Expertise

Marine and transport insurance is our sole focus. Our underwriters have wide experience of all types of cargo, transport and marine risks and they receive support from our technical risk engineering partners. This focused approach allows us to provide technical excellence across every class of business we underwrite.



Looking Ahead

As global trade continues to evolve, ACIS remains committed to developing innovative insurance solutions that meet the changing needs of the shipping and transport industries.

While markets, technologies and risks continue to change, our commitment remains the same: delivering expert underwriting, exceptional service and lasting partnerships. In our view, insurance remains a people business.



Trusted Security

Our policies are supported by highly rated Lloyd's Underwriters and carefully selected Company Market insurers, all of whom are A-rated, providing clients with confidence in the security behind every policy.



Partner with ACIS and Find Out More

A host of useful information for brokers is available on our website, including product guides and Fair Value Assessment documents. There is also a landing page for new brokers to get in touch to set up a TOBA with ACIS and to book an appointment to meet our team, physically or electronically.



www.acisins.com



Dedicated cargo website
www.aciscargo.com

Regulatory Information

ACIS Insurance Services* is a trading name of ACIS Underwriting Agencies Limited. ACIS Underwriting Agencies Limited is authorised and regulated by the Financial Conduct Authority. You can check these details on the Financial Services Register by visiting the FCA's website at <http://www.fca.org.uk> or by contacting the FCA on +44 800 111 6768. Our FCA register number is 311294. Registered office 8 Northumberland Gardens, Bromley, Kent BR1 2XD United Kingdom. Registered in England No 04778918. Tel+ 44 345 869 7770

In order to comply with our regulatory requirements following the UK's exit from the EU, insurance intermediary activities must be carried out under specific corporate entities for EEA domiciled policy holders and non-EEA domiciled policy holders. For EEA domiciled policy holders, insurance will be administered by Asos Insurance Brokers SmPc t/a ACIS Insurance Services. Asos Insurance Brokers SmPc is regulated by the Bank of Greece and registered with the Greek Chamber of Tradesmen, Registration Number: 131122509000, Broker's License Number: 120372. Registered office, 10, Antoniou Ambatielou str., 6th Floor, 185 36 Piraeus, Greece Tel + 30 210 429 3392

